



For the management and staff at Solange & Sunny, this time of curfew has been a time to prepare for the future. We have been researching and organising to ensure that we are ready to welcome our clients back to a salon environment where everybody's best interests have been considered and safety and sanitation are of the utmost importance.

We recognise that social distancing is not entirely possible in a human contact industry such as ours. However, we have the utmost confidence in the compliance of our operators and clients as we work together to keep everyone safe during this global pandemic. Moving forward we would like to offer this policy to you.

This is the health and safety policy of Solange & Sunny.

Keeping safe in a salon is of the utmost importance, regardless of which sector of the beauty industry we are trading in.

We have all heard of bacterial infections, fungal infections, missed patch tests for colour and poor hygiene hitting the headlines and, not only scaring customers away, but giving our industry a bad name. In fact, the very basics of cleanliness, hygiene and safety are sometimes overlooked, leading to dangerous practices which can and do result in real disasters.

Our health and safety policy is to:-

- Make sure all of our facial, manicure, pedicure and hair electrical appliances are in good working order. There should be no loose wires or missing parts.
- Assess all of the chemical products used in the salon.
- Make sure our first aid kit is fully stocked at all times.
- Make sure all work areas are well lit and fit for purpose.
- Make sure all restrooms facilities are suitable, clean and regularly checked and re-provisioned.
- Make sure we are using the safest products available and they comply with the Cosmetic Product (Safety) Regulations.
- Dispose of all out of date products following manufacturer regulations.
- Make sure we minimise problems of dermatitis and asthma by providing barrier cream, gloves and masks etc.

*Make sure 'hard' re-usable equipment such as tweezers, manicure instruments, pedicure instruments are sterilised in **an autoclave***, in which we have invested. All of our operators will have one autoclave each, to personally use. 'ULTRA- VIOLET STERILISERS' HAVE DISINFECTANT PROPERTIES BUT **DO NOT** STERILISE.

** An **autoclave** is a machine that uses steam under pressure to kill harmful bacteria, viruses, fungi, and spores on items that are placed inside a pressure vessel. The items are heated to an appropriate sterilisation temperature for a given amount of time.*

*Disposable products will be used, where possible, to avoid the need to sterilise between every treatment. In fact, we have made it mandatory for each operator in our salon to have seven (7) each of every reusable instrument used for manicures, pedicures, waxing and facials.

*Use techniques which prevent cross contamination of substances, such as cream, foot scrubs, nail oil and relaxers. This has to be done by using new spatulas for each client.

*Have hair brushes, facial sponges, hair combs and towels thoroughly cleansed.

*Have silicon mats for each manicure table.

*Have silicon mats for every pedicure service. (silicon versus fabric is easily sanitised by washing and spraying.)

*All brushes, tools and combs are for single use. Each client will have their own sanitised brush, comb, manicure nipper, foot shaver, cuticle pusher, foot file, facial cloth and all will be sanitised again at the end of the day.

*All chairs and counter spaces are sanitised with disinfectant between each client.

*Distancing measures are in place to provide more space between clients sharing the salon space.

*Our policy at Solange & Sunny has always been to operate on an appointment basis, thus allowing one (1) client per operator. We will be increasing booking time between clients to eliminate waiting times even further.

*All operators and clients are required to wear masks at all times.

*All operators are required to wear gloves for each client.

*All operators, despite wearing gloves, are subject to strict hand washing procedures between each client.

*All operators will wear disposable protective aprons for each client exclusively.

*All clients are required to sanitise hands upon entry of the salon.

Solange & Sunny have always had our salon cleaned professional every day. This has never been more important than it is now.

The best that we can do for ourselves and for our clients is to ensure that we always practice these things and strictly follow all the safety measures and guidelines, thereby providing for every eventuality. We will add all and every precaution as advised to us by our Government and health & beauty governing bodies. We intend to always be one step ahead of the norm.

We thank you all for your continued support over the years and we all look forward to seeing you in our salon as soon as our Government allows.

Solange & S U N N Y

Solange & Sunny
12 Royal Palm Place
Friars Hill Road
Antigua
Tel: 463 0609
E-mail: contact@solangeandsunny.com
www.solangeandsunny.com

Ends.